

Virtue Ethics as a Catalyst for Good Governance and Efficient Service Delivery in Zimbabwean Local Government Systems

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ABSTRACT Good governance is a crucial management process that encompasses a broad spectrum of principles intended to cement the relationship between the government and the governed. This paper seeks to establish that the key to initiating good governance practices within local government institutions lies in first sowing the seeds of virtuous ethical traits among municipal officials, in order to ensure effective service delivery. It argues that improved service delivery through implementing virtuous ethics will not only advance mutually, the performance and representation of the public service, but will also resuscitate the citizens' interest and trust in local government institutions. The paper revealed that the essence of good governance can only be achieved by maintaining upright morals among public officials. It further concluded that without a re-awakening of the culture of virtuous ethics, the actualization of good governance will not prevail. A qualitative research design through the use of document analysis was used to collect data.