

Obstacles Confronting Postgraduate and Undergraduate Students in Utilizing and Accessing Academic Library Resources: A Case Study

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ABSTRACT The study set out to investigate the impediments confronting both postgraduate and undergraduate students in utilizing and accessing library resources in South Africa. The objective of this paper was to investigate the impediments confronting both postgraduate and undergraduate students in utilizing and accessing library resources. This paper used a literature review methodology, presented the findings and made recommendations to the government pertaining to various actions that should be taken in order to ensure that both postgraduate and undergraduate students have access to library resources and at the same time able to utilize Internet facilities within the campus vicinity. The findings from this studies revealed that the majority of both postgraduate and undergraduate students were affected by poor facilities such as fluctuation of the Internet and unstable wireless network, and inadequate access to current published materials like books. The paper recommended that the government should collaborate with other government organizations and Non-Governmental Organizations (NGOs) by informing and educating them on the need to support her in order to enable her effectively, finance and provide conducive library resources, enabling access, and reading facilities to the students in various tertiary institutions of learning.