

The Form and Quality of Cubical Clinic Services in Nigeria: A Case Study of Edo North, Edo State, Nigeria

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ABSTRACT This study examines the form and quality of small clinics referred to in this study as cubicle clinics. A survey of these clinics was carried out in 3 out of the six local government areas in Edo north senatorial district. In their form, two major classes of cubicle clinics were identified, first are those that operated in 1,2 or 3 room apartment and second were on the basis of the qualification of operators. Those, which operated in 2-room apartment, were more while the number of unqualified operators was also higher than the qualified. On quality, the technical aspects of the clinics and the interpersonal relationship between the client and personnel of the clinics were studied. It was observed that the clinics lack adequate qualified manpower and equipment while interpersonal relationship was lacking. On this basis the clinics were identified to lack quality service. Though these clinics cannot be said to be irrelevant in health care delivery in the study area as they have recorded some successes. However with due registration, control and acquisition of equipment, better services can be achieved.